



Vanguard REACH

Resource Exchange & Assistance Coordination Hub

Turn needs, offers and recovery assistance into coordinated action.

Vanguard REACH is a core Vanguard Command capability that connects verified needs, available resource offers, partner matching, responsible contacts, delivery and fulfillment status - while keeping protected Disaster Case Management separate and permission-controlled.

RESOURCE EXCHANGE

Needs & Offers

Post verified needs or publish available goods, services, personnel, equipment, facilities and other support before a request exists. Partners work from the same AOI and incident context.

MATCH & FULFILL

Connect & Track

Match needs with offers, connect organizations and responsible contacts, preserve the original request/offer history, and track acceptance, delivery, completion and release.

VOAD-AUTHORIZED

Protected DCM

Authorized VOAD users coordinate survivor recovery through a protected Disaster Case Management workspace with consent, duplicate detection, referrals, assistance review and case transfer.

REACH RESOURCE WORKFLOW



Built into Vanguard Command

- AOI, incident and organization context stays attached to the work.
- CRM profiles and responsible contacts support direct coordination.
- Status history and audit records preserve who did what and when.
- De-identified unmet needs can move into REACH without exposing client-identifying information.

WHY IT MATTERS

One coordination path.
Less duplication.
Faster fulfillment.

REACH replaces disconnected request lists, spreadsheets and email chains with a traceable operational workflow inside Vanguard Command.