



A shared resource marketplace with protected recovery case coordination.

REACH gives authorized partners a common place to post verified needs, offer available resources, make human-confirmed matches, coordinate delivery and document fulfillment. For VOAD Disaster Case Management, protected survivor information remains in a separate permission-controlled workspace.

1 · NEEDS & OFFERS

Resource Exchange

Create a verified need or publish an available resource before a request exists. Capture category, quantity, location, priority, timing, constraints, capability and availability information.

2 · MATCH & CONNECT

Partner Coordination

Review potential matches, confirm them with authorized users, connect the requesting and offering organizations and identify the responsible contacts and delivery details.

3 · TRACK & CLOSE

Fulfillment

Track acceptance, coordination, delivery, completion and release. Preserve the original need, offer and match record so handoffs and after-action review retain the full history.

Protected Disaster Case Management - VOAD-authorized

Disaster Case Management is intentionally separated from the shared resource exchange. Authorized VOAD users can coordinate recovery plans and assistance while applying consent, privacy and minimum-necessary sharing controls.

- Consent-aware case coordination and protected client records
- Duplicate detection, assistance review, referrals and unmet-needs tracking
- Inter-VOAD sharing and case transfer with controlled permissions
- De-identified unmet needs can connect to REACH without exposing client-identifying information

FROM DISCONNECTED LISTS TO ONE OPERATIONAL RECORD

Need → Offer → Match → Connection → Delivery → Completion

The same AOI, incident, organization, CRM and audit context follows the work through Vanguard Command.



How Vanguard REACH Works

Designed for multi-organization coordination and VOAD recovery operations

Resource exchange workflow

- Post a verified need with category, quantity, priority, location, timing and constraints.
- Publish an unsolicited offer for goods, services, personnel, equipment or facilities.
- Search and review compatible needs and offers within the authorized AOI and incident context.
- Confirm the match; connect organizations and responsible contacts.
- Track coordination, delivery, completion, release and unresolved exceptions.
- Retain source history for briefing, handoff, reporting and after-action review.

Protected VOAD DCM workflow

- Confirm user authority, case-management role, consent and privacy requirements.
- Coordinate household needs, recovery planning, referrals, assistance and unresolved gaps.
- Check for duplicate assistance and document decisions without broadening access to sensitive data.
- Share or transfer cases only through authorized, auditable VOAD pathways.
- Create de-identified unmet-needs records for resource coordination when appropriate.
- Keep survivor-identifying information outside the shared REACH marketplace.

Connected capabilities that strengthen REACH

AOI & Incident Context

Needs, offers, matches and DCM work stay attached to the correct operational geography and incident.

Organizations & CRM

Profiles, capabilities, service areas and contacts support faster identification of who can help.

Status & Audit History

Every transition can retain ownership, timestamps, source records and completion evidence.

Mobile & Field Operations

Operational updates can be captured where the work occurs and synchronized into the shared picture.

Reporting & Briefing

Resource gaps, matches, unresolved needs and fulfillment status can feed permission-aware briefings.

Recovery Continuity

Resource coordination can hand off into long-term recovery without losing the request or case context.

VANGUARD REACH IS PART OF VANGUARD COMMAND

Command · Coordination · Continuity · Collaboration

From verified need to coordinated fulfillment and recovery.