

Emergency Management

A connected operating environment for preparedness, incident operations, recovery, and continuous improvement.

The operating problem

Emergency managers work across incidents, agencies, operational periods, plans, resources, meetings, intelligence, forms, and recovery. Vanguard VEM keeps those activities connected instead of forcing staff to rebuild context in separate tools.

Who it supports

State, county, municipal and regional emergency management; EOCs; incident management teams; planners; public safety partners.

Connected workflow

1 Select AOI / incident	2 Review Operational Assurance	3 Build brief / decisions	4 Assign resources / actions	5 Operate with forms, map and intelligence	6 Handoff, recover and improve
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What users can do

- Manage AOIs, incidents, operational periods and ICS workspaces.
- See map-first GIS/COP and Live Intelligence in the same operating context.
- Track decisions, handoffs, resources, assignments and meeting actions through completion.
- Convert approved plans into controlled operational actions and workflows.

Designed to connect emergency-management work without replacing jurisdictional authority, established ICS doctrine, or required agency systems.

Recovery 35.1 adds jurisdiction-specific EOC staffing plus expanded Search, Rescue & Recovery operations and a shared Multi-Agency Resource Center workspace. EOC assignments connect department/function, NIMS skillset, personnel, shift, authority, tasks and handoff; SRR adds team/search-area/specialty accountability; MARC connects Red Cross, government and partner agencies in one coordination picture.

Vanguard VEM now goes beyond storing operational records. The system can surface work that needs attention and connect decisions, resources, meetings, qualifications, plans and handoffs to the same operational context.

Connected capability	Recovery 35.6 operating layer
Operational Assurance	Universal Needs Attention queue plus Executive / Command Brief from permission-visible records.
Decisions, Handoffs & Meetings	Structured decision logs, acknowledged shift/position handoffs, and meeting actions that persist until closed.
Resource Lifecycle & Readiness	Resource requests from request through closeout, plus credential/qualification evidence and readiness warnings.
Plan-to-Operation & Schedule	Activate approved plans into trackable actions; schedule routine, preparedness, training, exercise, recovery and incident meetings.
GIS/COP, Live Intelligence & ICS	Map-first COP, source-aware intelligence, position workspaces, standardized forms and automated incident documentation.
Instructions, Training & Sandbox	Affected guidance, training and practice paths are synchronized with the current build and support controlled user learning.

Operational Assurance examples

- Overdue assignments or unresolved high-priority items.
- Work without a documented owner or follow-up.
- Aging resource requests or incomplete resource closeout.
- Meeting actions that remain open after the meeting.
- Qualification/readiness warnings tied to assignments.
- Recurring corrective actions or unresolved recovery handoffs.

Built for controlled use

Operational Assurance is a decision-support and accountability layer. It links users back to source records and requires human validation. Credential Readiness reports documented evidence and warnings; it does not confer qualifications. Plan-to-Operation requires users to verify the approved source plan and activation authority before operational actions are generated.

Instructions, Training and Sandbox stay synchronized

When these program capabilities change, the affected Instructions, Training, Context Help, Demo Center, public/program overviews, brochures and business/quality materials are updated in the same release. Sandbox practice supports users before production use.

Recovery 35.1 carries forward City/Municipal, County/Parish/Borough and State/Commonwealth EOC frameworks and adds expanded SRR and MARC coordination. Sensitive missing-person/search work includes separate MMIR and MMBWG coordination pathways with family-designated communication, confidentiality/consent, culturally appropriate supports, Tribal/jurisdictional handoffs and trafficking/domestic-violence indicators when reported by authorized sources. Vanguard VEM never infers identity or pathway eligibility.