

Healthcare / Medical Preparedness

Connect facility and coalition preparedness, incident coordination, resources, continuity, meetings, decisions, handoffs and recovery.

The operating problem

Healthcare response crosses facilities, coalitions, public health, EMS, emergency management, vendors and continuity teams. Vanguard VEM can connect operational coordination while keeping clinical and regulated systems in their proper roles.

Who it supports

Healthcare coalitions, hospitals, clinics, preparedness programs, emergency managers, continuity teams and authorized medical-response partners.

Connected workflow

1 Select facility / coalition AOI	2 Review readiness / status	3 Schedule or activate	4 Coordinate resources / partners	5 Track decisions / handoffs	6 Recover, document and improve
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What users can do

- Coordinate facilities, coalition partners, meetings and preparedness actions.
- Track resource requests from need through sourcing, assignment, release and closeout.
- Preserve decisions and shift/position handoffs with acknowledgment.
- Use readiness evidence and Operational Assurance to identify coordination gaps.

**Vanguard VEM is not an EHR, clinical decision system or replacement for HICS/agency requirements.
Protected health information should only be handled under approved policy and configuration.**

Recovery 35.6 - Connected operational

Vanguard VEM now goes beyond storing operational records. The system can surface work that needs attention and connect decisions, resources, meetings, qualifications, plans and handoffs to the same operational context.

Connected capability	Recovery 35.6 operating layer
Operational Assurance	Universal Needs Attention queue plus Executive / Command Brief from permission-visible records.
Decisions, Handoffs & Meetings	Structured decision logs, acknowledged shift/position handoffs, and meeting actions that persist until closed.
Resource Lifecycle & Readiness	Resource requests from request through closeout, plus credential/qualification evidence and readiness warnings.
Plan-to-Operation & Schedule	Activate approved plans into trackable actions; schedule routine, preparedness, training, exercise, recovery and incident meetings.
GIS/COP, Live Intelligence & ICS	Map-first COP, source-aware intelligence, position workspaces, standardized forms and automated incident documentation.
Instructions, Training & Sandbox	Affected guidance, training and practice paths are synchronized with the current build and support controlled user learning.

Operational Assurance examples

- Overdue assignments or unresolved high-priority items.
- Work without a documented owner or follow-up.
- Aging resource requests or incomplete resource closeout.
- Meeting actions that remain open after the meeting.
- Qualification/readiness warnings tied to assignments.
- Recurring corrective actions or unresolved recovery handoffs.

Built for controlled use

Operational Assurance is a decision-support and accountability layer. It links users back to source records and requires human validation. Credential Readiness reports documented evidence and warnings; it does not confer qualifications. Plan-to-Operation requires users to verify the approved source plan and activation authority before operational actions are generated.

Instructions, Training and Sandbox stay synchronized

When these program capabilities change, the affected Instructions, Training, Context Help, Demo Center, public/program overviews, brochures and business/quality materials are updated in the same release. Sandbox practice supports users before production use.